



# How to vote in the Survey for Kapama Karula?

Completing the survey is a very easy process, which we have explained below:

## Step 1 – Register

Click [HERE](#) to access the link.

If you have not yet registered, enter your details and answer a few additional questions to continue to the survey section.

Welcome to the TRAVEL + LEISURE World's Best Awards 2026 Voting Platform

Is this your first time accessing the TRAVEL + LEISURE World's Best Awards 2026 Voting Platform?

Yes, this is my first time accessing

No, I have already registered to vote

## Step 2 – Select 'AFRICA' tab

Before you get started rating the World's Best, please tell us a bit about yourself.

Within the **past 3 years**, which of the following **regions** did you travel to?  
(Select ALL that apply and click next to continue)

United States

Canada

Europe

Asia

Mexico / Central America / South America

Africa / Middle East

Caribbean

Australia / New Zealand / South Pacific

## Step 2 – Then select ‘SOUTH AFRICA’

Before you get started rating the World's Best, please tell us a bit about yourself.

Within the **past 3 years**, which of the following **countries** did you travel to or within in **Africa / Middle East**?  
(Select ALL that apply and click next to continue)

|                      |             |            |                       |
|----------------------|-------------|------------|-----------------------|
| Algeria              | Bahrain     | Botswana   | Cape Verde            |
| Chad                 | Congo       | Egypt      | Equatorial Guinea     |
| Ethiopia             | Gambia      | Ghana      | Iran                  |
| Israel               | Ivory Coast | Jordan     | Kenya                 |
| Kuwait               | Lebanon     | Libya      | Madagascar            |
| Malawi               | Mauritius   | Morocco    | Mozambique            |
| Namibia              | Nigeria     | Oman       | Qatar                 |
| Republic of Congo    | Réunion     | Rwanda     | São Tomé and Príncipe |
| Saudi Arabia         | Senegal     | Seychelles | South Africa          |
| Syria                | Tanzania    | Tunisia    | Uganda                |
| United Arab Emirates | Zambia      | Zimbabwe   |                       |

## Step 3 – Select the ‘DESTINATION SPAS’ Category

### Category Selection

Please choose ALL the **categories** you would like to rate for the destinations you've visited in the past 3 years.  
(Select ALL that apply and click next to continue)

|                  |                                      |
|------------------|--------------------------------------|
| Airlines         | Airports                             |
| Cities           | Cruises                              |
| Destination Spas | Hotel Brands                         |
| Hotels           | Luxury Villa Rental Companies        |
| Rental Cars      | Tour Operators and Safari Outfitters |
| Trains           |                                      |

### Selection Summary

Here are the destinations and categories you selected:

If you've visited many destinations you may need to scroll down to see the **button to continue**.

**Countries**  
South Africa

**Categories**  
Destination Spas

Anything missing? [Go Over Your Selections](#)

We are going to show you all the available items based on the destinations you traveled to for each category, one at a time.

For each category, you will choose all the items you want to rate and then rate them. Once you have rated the items you want for one category, we will show you the list of available items for the next category.

Select Items To Rate

# Step 4 – Select ‘KAPAMA KARULA’ and rate our services

## Rate Selected Items

Click on an item to rate. Items turn **green** after you rate them.

### Destination Spas

Kapama Karula  
Hoedspruit, South Africa

Make sure all the selections are correct and proceed to the next page.

Rate Kapama Karula Spa & Wellness Centre, Hoedspruit, South Africa

Please rate **Kapama Karula Spa & Wellness Centre** on each of the following (\* items are required; all others are optional)

| Criteria                   | Rate                                                                                                                 |
|----------------------------|----------------------------------------------------------------------------------------------------------------------|
| Accommodations/Facilities* | <div>Poor</div> <div>Below Avera</div> <div>Average</div> <div>Above Avera</div> <div>Excellent</div>                |
| Treatments*                | <div>Poor</div> <div>Below Avera</div> <div>Average</div> <div>Above Avera</div> <div>Excellent</div>                |
| Service*                   | <div>Poor</div> <div>Below Avera</div> <div>Average</div> <div>Above Avera</div> <div>Excellent</div>                |
| Food*                      | <div>Poor</div> <div>Below Avera</div> <div>Average</div> <div>Above Avera</div> <div>Excellent</div>                |
| Value*                     | <div>Poor</div> <div>Below Avera</div> <div>Average</div> <div>Above Avera</div> <div>Excellent</div>                |
| Cleanliness                | <div>N/A</div> <div>Poor</div> <div>Below Avera</div> <div>Average</div> <div>Above Avera</div> <div>Excellent</div> |
| For Romance                | <div>N/A</div> <div>Poor</div> <div>Below Avera</div> <div>Average</div> <div>Above Avera</div> <div>Excellent</div> |

\* items are required.

Optional: Please provide any additional comments or feedback you have on Kapama Karula Spa & Wellness Centre:

How would you describe these comments:

Negative

Mixed

Positive

Please choose the items these comments apply to:

☐ Accommodations/Facilities

☐ Treatments

☐ Service

☐ Food

☐ Value

☐ For Romance

☐ Cleanliness

☐ Other

Rate next item in list

Choose a specific item to rate

Cancel

You can rate a range of categories that are applicable.

[VOTE NOW](#)

